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- 8. Any discounts for Powerleague products and services communicated in promotional literature can be removed or amended at any given time depending on availability.
- 9. We offer a 48-hour notice period on all pitch bookings for cancellations. If cancellation falls outside the 48-hour notice period, then full pitch price will be applied. All refunds are processed as quickly as possible however, please allow up to 5-7 working days. The same terms apply for any bookings made for Kids Holiday Camps.
- 10. We offer a full refund on Kids Parties up until 14 days of the booking. Subject to availability, you may instead choose to rearrange your booking to a new date within 3-months of your original booking.
  - If you cancel the party within 14 days of the date of the party, you will be charged 100% of the cost of the booking minus any deposit already paid. Please allow up to 5-7 working days for refunds to be processed. At PWL's discretion, and subject to availability we will try to help you rearrange your booking dependent on the reasons for the cancellation.
- 11. Block Pitch Bookings: Only one booking out of each block of 10 Block Booked pitches can be re-arranged. This booking must be added to the end of the previously booked block. Block Pitch Bookings: We can only accept a re-arrangement requested 7 days in advance for block bookings.
- 12. Functions: We can only accept cancellations which are provided 2 months in advance of the event date.
- 13. Management Discretion will be applied to all bookings at all times.
- 14. Transfer Market postings are not reviewed by Powerleague, nor are we involved in any subsequent or ongoing communication between Transfer Market users. We do not guarantee the accuracy of Transfer Market postings (inclusive of the copy and/or imagery posted), nor do we accept liability for the content of, or agreement reached within, any subsequent or ongoing communication between Transfer Market users.

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Powerleague Fives Ltd. Images which you supply to Powerleague Fives Ltd may be used in a number of ways, for example:

- Marketing promotions on internet
- Marketing promotions on social media platforms

If you need any further information, please write to us at: Powerleague Fives Ltd, 172 Tottenham Court Rd, Bloomsbury, London W1T 7NS

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